

FireKing Warranty

Warranty excludes customer neglect or abuse, robbery attempt, burglary, vandalism or other criminal conduct, environmental factors (such as fire, water damage, wind), acts of God, lightning or power spikes or surges or modifications not made by FireKing. Any failure resulting in the use of unapproved lubricants, cleaning liquids or solvents and/or liquid spills are not covered under warranty. Failure resulting in the relocation of equipment by non FireKing technicians is not covered under warranty.

FireKing Home Safes (model numbers below) Limited Warranty - If a mechanical, electronic, or operable part of a Gary Safe malfunctions or breaks down during normal use, FireKing Security Products (FKSP) will, at our option, repair or replace such part free for a period of one year from the date of installation. LT1507 and HS1207 safes and external devices not manufactured by FKSP (such as transformers and UPS devices) are warranted for only 90 days from the date of purchase.

FireKing Fire Resistant Safes Limited Warranty - If a mechanical or operable part of a FireKing safe malfunctions or breaks down during normal use, FireKing International will at our option, repair or replace said part free for a period of one (1) year from the date of purchase. FireKing Fire Resistant safes (other than data safes) are protected by a lifetime guarantee for free replacement in the event of damage by fire. In the event that a FireKing safe is damaged in a fire, at any time while in the possession of the original purchaser, FireKing International will replace the safe free of charge and ship it freight collect to the owner.

FireKing File and Storage Cabinet Limited Warranty - If a mechanical or operable part of the FireKing record container malfunctions or breaks down during normal use, FireKing, will at its option, repair or replace such part FREE as long as the original purchaser owns the product. Associated labor costs for the repair or replacement of these parts will be paid by FireKing for two (2) years from the date of purchase (with authorization in advance). In addition, if a FireKing file is damaged in a fire, at any time while in the possession of the original purchaser, FireKing will replace the cabinet free of charge, and ship it freight collect to the original owner.

Visit https://www.fireking.com/resource-library?tid=5 for full warranty details.